

There comes a time when you need to make some changes but it's not clear how to do them. A classic example is if you have a change of software, an amalgamation or a takeover which requires a change to your;

- Service User Number (SUN) - this used to be called an OIN (Originator User Number)
- Service Reference Number (SRN) - you thought this was State Registered Nurse? This was previously Originator Reference Number (ORN)
- BACS user name

The service used to implement these changes is called a 'Bulk Change'.

The banks produce an easy reference guide for this service! It runs to about 50 pages! An insomniacs dream!

Let me help you through it. I've undertaken this many, many times and can steer you clear of all the pitfalls and minefields.

Please contact for advice

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